

INDIAN INSTITUTE OF MATERIALS MANAGEMENT
Post Graduate Diploma in Logistics Management

PAPER-8.1
INFORMATION TECHNOLOGY (Theory)

Date: 11.06.2009
Time: 2.00pm To 5.00pm

Max. Marks:50
Duration:1 ½ hrs

Instructions :

- 1] Part-A contains 1 main question (with 10 sub questions). Each question carries 1 mark. Part-A is compulsory
 - 2] Part-B carries 8 questions. Answer any 4 questions. Each question carries 10 marks.
 - 3] Answers should be precise, brief and to the point.
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PART A

Q.1 Select the correct answer from the mix of probable answers; each correct answer carries 1 mark.

- 1.1 The most important system software is the
(a) application software (b) automation software
(c) microprocessor (d) operating system
- 1.2 The type of file created by an electronic spreadsheet like Excel is
(a) database (b) worksheet
(c) document (d) presentation
- 1.3 Presentations that include special visual and sound effects are called
(a) cartoons (b) templates
(c) layouts (d) animations
- 1.4 In MS-Excel, the short cut key to display the Office Assistant or Help is
(a) Press F1 key (b) Press Ctrl+F1
(c) Press Alt + F1 (d) Press F2 key
- 1.5 You want to make copies of your files in case the originals are damaged. What type of software would you purchase?
(a) Trouble shooting software (b) File compression software
(c) Backup programs (d) Downloading software
- 1.6 Which of the following is a Language Preprocessor?
(a) Compiler (b) Assembler
(c) Interpreter (d) All of the above
- 1.7 _____ ports send data one bit at a time and are very good for sending information over a long distance
(a) serial (b) parallel
(c) USB (d) cable

- 1.8** How many bytes are there in 64 bit word ?
(a)32 (b)16
(c)4 (d)8
- 1.9** A network configuration in which each device is attached to a central cable is called a _____ network
(a)star (b)bus
(c) ring (d)hierarchical
- 1.10** The most common language used to write Web pages is
(a)Java (b)Hypercard
(c)HTML (d)VBasic
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PART –B

- Q.2** Briefly explain Enterprise Resource Planning(ERP) and describe five of its Characteristics.
- Q.3** What do you understand by classification of information? Explain different classifications of information.
- Q.4** Describe features of Word Processing.
- Q.5** Write the steps to insert a page break and to insert table
- Q.6** Briefly explain the various types of system's back-up for the system and data together.
- Q.7.** Explain the stages in development of web page.
- Q.8** Explain various network topologies with sketch.
- Q.9** Define operating system and explain its functions.