Q1) Identify an activity which is not part of warehouse management
   (a) In bound logistics
   (b) Out bound Logistics
   (c) Stock Accounting
   (d) Quality assurance

Q2) Order picking is an activity related to
   (a) To pick the customer order
   (b) To get the order from dealer/customer
   (c) Physical picking of materials from locations from warehouse to meet demand
   (d) Dispatch of order received from customers

Q 3) Which is the most relevant statement regarding housekeeping in a warehouse
   (a) Required in a warehouse
   (b) Not required
   (c) Is one of the important functions of warehouse
   (d) None of above

Q4) Quick Response (Q.R.) is related to
   (a) Retail chains and super markets
   (b) Automobile stores
   (c) In manufacturing plant
   (d) In Textile industry

Q5) RFID is useful in warehouses
   (a) In monitoring the activities of stocks
   (b) in identifying the product without identification tags
   (c) To keep track the product after sale
   (d) all of these

Q6) Identify the activity related to stocktaking
   (a) To issue the stock
   (b) To transfer the stock
   (c) To physically verify the stocks in correct numbers and condition
   (d) To receive the stock
Q 7) A company has been given target of wastage control in all the stores located in different locations. Key Performance Indicator (KPI) for wastage of its 4 stores is given below. Select the store out of the four, is giving best performance?
(a) 0.49
(b) 0.55
(c) 0.64
(d) 0.57

Q 8) Preparation and implementation of SOP of every activity of Warehouse will be
(a) Very effective
(b) Not useful
(c) Partially useful
(d) None of these

Q 9) R.R. is acknowledgement of the receipt of material booked with
(a) Railway
(b) Road transport
(c) by shipping Company
(d) By Airlines

Q 10) E R P is
(a) Not helping in optimum utilization of all available resources.
(b) Helping in optimum utilization of all available resources
(c) Being used as connectivity tool only
(d) None of the above

Q 11) Codification of material is
(a) no way useful for identification of material
(b) Useful for identification of material
(c) Helps in variety reduction
(d) Useful as mentioned in B & C

Q 12) Which activity is not a part of order processing?
(a) Publicity
(b) Production Planning
(c) Packing & Packaging
(d) Transportation

Q 13) Bill of Lading is acknowledgement of the receipt of material booked with
(a) Railway
(b) Road transport
(c) by shipping Company
(d) By Airlines

Q 14) Which activity is not related to security of warehouse?
(a) Alarm system
(b) Surveillance by cameras
(c) Smoke detectors
(d) Fork lift

Q 15) How efficiency of any warehouse can be measured
(a) Accuracy of stock and dispatches
(b) With promptness and speed orders are being executed
(c) As mentioned in A & B
(d) By appearance of warehouse
Q16) WMS is important in Warehouse management for
(a) Basically software helpful in tracking and monitoring warehouse activities
(b) Basically helpful in searching new sources of supplies
(c) Helpful in mailing system
(d) Helpful in monetary transactions

Q17) V..E.D. analysis is helpful in
(a) Price deduction
(b) fast delivery
(c) Quality improvement
(d) Inventory Control

Q18). Outbound logistics means
(a) Movement of materials of materials received from suppliers
(b) Movement of materials within the plant
(c) Movement of finished stocks to dealers/customers
(d) Movement materials received as defective from customers

Q19) Which is one of IT tool in Warehouse: -
(a) Reverse Logistics
(b) Third party Service provider
(c) WMS
(d) Customer Service

Q20). FSN is useful for
(a) Quality control
(b) Advertising
(c) Planning of products to be stored
(d) all of these

Q21). What type of warehouses are providing storage facilities to the general public on rental basis is
(a) Public warehouses
(b) Private warehouses
(c) Co operative warehouses
(d) Finished product warehouses

Q22). Cross docking is a
(a) Warehouse function
(b) Transportation Function
(c) Order fulfilment
(d) all of these

Q23) Packaging is done for
(a) Protection
(b) Preservation
(c) Presentation
(d) All of these

Q24) Identify from following which is having No relevance with Bar coding
(a) Improved operational efficiency
(b) Reduced errors
(c) save time
(d) improve sales
Q 25.) You have been assigned the responsibility to locate and finalize the suitable location of warehouse for your company. Your preference will be
   (a) Near posh areas
   (b) Where supply of skilled labour is in plenty
   (c) Well connected with highways
   (d) As stated in b & c

Q 26). Bonded warehouses are constructed to
   (a) To store agricultural products
   (b) Imported goods are stored before importer pay the customs /import duty
   (c) WIP items are stored in a company
   (d) Non tax levied items are stored

Q 27. Which technique is adopted for reducing the order execution time & touch points in retailing industry?
   (a) HML Technique
   (b) EOQ
   (c) Cross docking
   (d) none of these

Q 28.) One of the activities of warehousing is:-
   (a) Production activities
   (b)Quality Control
   (c) Physical distribution
   (d) RND

Q 29.) Velocity in storage means
   (a) Speed with which incoming materials is coming
   (b) Speed with which out coming materials is going out
   (c) Speed with transactions of incoming and outgoing materials is taking place
   (d) Speed with which materials is packed

Q 30.) Density in storage means
   (a) The most efficient means of utilizing the available warehouse space is to pack it from floor to ceiling with inventory
   (b) Number of transactions are taking placed
   (c) number of items are stored
   (d) number of items are rejected

Q 31.) 3PL service provider is useful in
   (a) Reducing the total delivered cost to the customer
   (b) Quality Assurance
   (c) Manufacturing
   (d) None of these

Q 32). Find out which is not part of automated picking system
   (a) Sorting system
   (b) Pick to box system
   (c) Voice directed picking system
   (d) None of these

Q 33). Information Technology is
   (a) Not very useful in warehouse
   (b) key to efficient & effective warehouse management
   (c) helpful partially
   (d) none of these
Q 34. What type of services are being provided by 3PL Service provider
    (a) Transportation based
    (b) Warehouse based
    (c) Forwarder based
    (d) All of these

Q 35. Mark which is not the driver of ERP
    (a) Technology
    (b) Business process
    (c) Strategy
    (d) Transportation

Q 36) Find out which is not storage equipment
    (a) Racks
    (b) Bins
    (c) Pellets
    (d) Computer table

Q 37) According to a report published in your book, what is injury percentage due to manual
    material handling
    (a) 18%
    (b) 24%
    (c) 34%
    (d) 8%

Q 38) Warehouse is for:-
    (a) To place the items in store in such a way that they can be found readily and correctly as
        and when required.
    (b) Minimize the total physical efforts to reduce the cost of moving the goods into and out of
        storage.
    (c) Proper and update accounting enabling other department to see the correct online
        balances
    (d) All of these

Q 39) Reverse Logistics is:
    (a) For product return
    (b) Recycling
    (c) Waste disposal and refurbishing
    (d) All of these

Q 40) For avoiding accidents in storage areas, which activity is not relevant to it
    (a) Full training of safety to employees
    (b) Floors must be clean
    (c) Materials should be stacked properly
    (d) Stores accounting should be up to date

Q 41) In order to avoid accidents in warehouse, what should be priority of Stores Manager
    (a) Elimination of risks and deployment of safety management
    (b) To improve accountability of stocks
    (c) To improve issuance process
    (d) To improve dispatch process
Q 42) What do you understand from the term of Pilferage?
   (a) Theft
   (b) robbery
   (c) Damages
   (d) Concealed theft

Q 43) What should be warehouse strategy?
   (a) Level of desired and offered customer services
   (b) Availability of products for customers
   (c) Minimum cost for materials distribution
   (d) All of these

Q 44) How many types of physical verification of stocks are there
   (a) Two types
   (b) Three types
   (c) Four types
   (d) one type

Q 45) Material Handling does not
   (a) Add value
   (b) Save money
   (c) Save time
   (d) Improve working condition

Q 46) Location flexibility is meant for
   (a) Fixation of location
   (b) Identification of locations
   (c) placing the materials into the location
   (d) Capability of warehouse to change the numbers and locations as per the requirement

Q 47) Identify the cost which is not related to warehouse
   (a) Labour cost
   (b) Equipment cost
   (c) Space cost
   (d) Purchase cost

Q 48) Points of sales (POS) is related to
   (a) Finished product warehouse
   (b) Raw materials stores
   (c) Packing stores
   (d) Retail store

Q 49) Reason for shrinkage in a retail store
   (a) Shop lifting
   (b) theft by employees
   (c) Incorrect materials inward
   (d) All of these

Q 50) What is the meaning of Put away in a warehouse?
   (a) To pack the material
   (b) to count the material
   (c) to pick the material
   (d) To decide the location & place the material in the location

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