



INDIAN INSTITUTE OF MATERIALS MANAGEMENT
PGDSCM & L– Two Years Course

COMPUTER MARKED ASSIGNMENT (CMA) For **Jan-June 2020 semester.**

Semester 3
PAPER – 17
WAREHOUSING MANAGEMENT

Instructions:

1. Answer all 50 questions (compulsory). Each question carries 2 marks **Total : 100 Marks**
 2. Read instructions given on the OMR answer sheet and answer the questions.
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- Q1) Identify an activity which is not part of warehouse management
- (a) In bound logistics
 - (b) Out bound Logistics
 - (c) Stock Accounting
 - (d) Quality assurance
- Q2) Order picking is an activity related to
- (a) To pick the customer order
 - (b) To get the order from dealer/customer
 - (c) Physical picking of materials from locations from warehouse to meet demand
 - (d) Dispatch of order received from customers
- Q 3) Which is the most relevant statement regarding housekeeping in a warehouse
- (a) Required in a warehouse
 - (b) Not required
 - (c) Is one of the important functions of warehouse
 - (d) None of above
- Q4) Quick Response (Q.R.) is related to
- (a) Retail chains and super markets
 - (b) Automobile stores
 - (c) In manufacturing plant
 - (d) In Textile industry
- Q5) RFID is useful in warehouses
- (a) In monitoring the activities of stocks
 - (b) in identifying the product without identification tags
 - (c) To keep track the product after sale
 - (d) all of these
- Q6) Identify the activity related to stocktaking
- (a) To issue the stock
 - (b) To transfer the stock
 - (c) To physically verify the stocks in correct numbers and condition
 - (d) To receive the stock

- Q 7) A company has been given target of wastage control in all the stores located in different locations. Key Performance Indicator (KPI) for wastage of its 4 stores is given below. Select the store out of the four, is giving best performance?
- (a) 0.49
 - (b) 0.55
 - (c) 0.64
 - (d) 0.57
- Q 8) Preparation and implementation of SOP of every activity of Warehouse will be
- (a) Very effective
 - (b) Not useful
 - (c) Partially useful
 - (d) None of these
- Q 9). R .R. is acknowledgement of the receipt of material booked with
- (a) Railway
 - (b) Road transport
 - (c) by shipping Company
 - (d) By Airlines
- Q10). E R P is
- (a) Not helping in optimum utilization of all available resources.
 - (b) Helping in optimum utilization of all available resources
 - (c) Being used as connectivity tool only
 - (d) None of the above
- Q11). Codification of material is
- (a) no way useful for identification of material
 - (b) Useful for identification of material
 - (c) Helps in variety reduction
 - (d) Useful as mentioned in B & C
- Q12). Which activity is not a part of order processing?
- (a) Publicity
 - (b) Production Planning
 - (c) Packing & Packaging
 - (d) Transportation
- Q13). Bill of Lading is acknowledgement of the receipt of material booked with
- (a) Railway
 - (b) Road transport
 - (c) by shipping Company
 - (d) By Airlines
- Q14). Which activity is not related to security of warehouse?
- (a) Alarm system
 - (b) Surveillance by cameras
 - (c) Smoke detectors
 - (d) Fork lift
- Q 15) How efficiency of any warehouse can be measured
- (a) Accuracy of stock and dispatches
 - (b) With promptness and speed orders are being executed
 - (c) As mentioned in A & B
 - (d) By appearance of warehouse

- Q16) WMS is important in Warehouse management for
- (a) Basically software helpful in tracking and monitoring warehouse activities
 - (b) Basically helpful in searching new sources of supplies
 - (c) Helpful in mailing system
 - (d) Helpful in monetary transactions
- Q17) V..E.D. analysis is helpful in
- (a) Price deduction
 - (b) fast delivery
 - (c) Quality improvement
 - (d) Inventory Control
- Q18). Outbound logistics means
- (a) Movement of materials of materials received from suppliers
 - (b) Movement of materials within the plant
 - (c) Movement of finished stocks to dealers/customers
 - (d) Movement materials received as defective from customers
- Q19.)Which is one of IT tool in Warehouse: -
- (a) Reverse Logistics
 - (b) Third party Service provider
 - (c) WMS
 - (d) Customer Service
- Q 20). FSN is useful for
- (a) Quality control
 - (b) Advertising
 - (c) Planning of products to be stored
 - (d) all of these
- Q 21). What type of warehouses are providing storage facilities to the general public on rental basis is
- (a) Public warehouses
 - (b) Private warehouses
 - (c) Co operative warehouses
 - (d) Finished product warehouses
- Q 22). Cross docking is a
- (a) Warehouse function
 - (b) Transportation Function
 - (c) Order fulfilment
 - (d) all of these
- Q 23) Packaging is done for
- (a) Protection
 - (b) Preservation
 - (c) Presentation
 - (d) All of these
- Q. 24) Identify from following which is having No relevance with Bar coding
- (a) Improved operational efficiency
 - (b) Reduced errors
 - (c) save time
 - (d) improve sales

- Q 25.) You have been assigned the responsibility to locate and finalize the suitable location of warehouse for your company. Your preference will be
- (a) Near posh areas
 - (b) Where supply of skilled labour is in plenty
 - (c) Well connected with highways
 - (d) As stated in b & c
- Q 26). Bonded warehouses are constructed to
- (a) To store agricultural products
 - (b) Imported goods are stored before importer pay the customs /import duty
 - (c) WIP items are stored in a company
 - (d) Non tax levied items are stored
- Q 27. Which technique is adopted for reducing the order execution time & touch points in retailing industry?
- (a) HML Technique
 - (b) EOQ
 - (c) Cross docking
 - (d) none of these
- Q 28.) One of the activities of warehousing is:-
- (a) Production activities
 - (b)Quality Control
 - (c) Physical distribution
 - (d) RND
- Q 29.) Velocity in storage means
- (a) Speed with which incoming materials is coming
 - (b) Speed with which out coming materials is going out
 - (c) Speed with transactions of incoming and outgoing materials is taking place
 - (d) Speed with which materials is packed
- Q 30.) Density in storage means
- (a) The most efficient means of utilizing the available warehouse space is to pack it from floor to ceiling with inventory
 - (b) Number of transactions are taking placed
 - (c) number of items are stored
 - (d) number of items are rejected
- Q 31.) 3PL service provider is useful in
- (a) Reducing the total delivered cost to the customer
 - (b) Quality Assurance
 - (c) Manufacturing
 - (d) None of these
- Q 32). Find out which is not part of automated picking system
- (a) Sorting system
 - (b) Pick to box system
 - (c) Voice directed picking system
 - (d) None of these
- Q 33). Information Technology is
- (a) Not very useful in warehouse
 - (b) key to efficient & effective warehouse management
 - (c) helpful partially
 - (d) none of these

- Q 34. What type of services are being provided by 3PL Service provider
- (a) Transportation based
 - (b) Ware house based
 - (c) Forwarder based
 - (d) all of these
- Q 35. Mark which is not the driver of ERP
- (a) Technology
 - (b) Business process
 - (c) Strategy
 - (d) Transportation
- Q 36) Find out which is not storage equipment
- (a) Racks
 - (b) Bins
 - (c) Pellets
 - (d) Computer table
- Q 37) According to a report published in your book, what is injury percentage due to manual material handling
- (a) 18%
 - (b) 24%
 - (c) 34%
 - (d) 8%
- Q 38) Warehouse is for:-
- (a) To place the items in store in such a way that they can be found readily and correctly as and when required.
 - (b) Minimize the total physical efforts to reduce the cost of moving the goods into and out of storage.
 - (c) Proper and update accounting enabling other department to see the correct online balances
 - (d) All of these
- Q 39) Reverse Logistics is :
- (a) For product return
 - (b) recycling
 - (c) waste disposal and refurbishing
 - (d) All of these
- Q 40) For avoiding accidents in storage areas, which activity is not relevant to it
- (a) full training of safety to employees
 - (b) Floors must be clean
 - (c) Materials should be stacked properly
 - (d) Stores accounting should be up to date
- Q 41) In order to avoid accidents in warehouse, what should be priority of Stores Manager
- (a) Elimination of risks and deployment of safety management
 - (b) To improve accountability of stocks
 - (c) To improve issuance process
 - (d) To improve dispatch process

- Q 42) What do you understand from the term of Pilferage?
- (a) Theft
 - (b) robbery
 - (c) Damages
 - (d) Concealed theft
- Q 43) What should be warehouse strategy?
- (a) Level of desired and offered customer services
 - (b) Availability of products for customers
 - (c) Minimum cost for materials distribution
 - (d) All of these
- Q 44) How many types of physical verification of stocks are there
- (a) Two types
 - (b) Three types
 - (c) Four types
 - (d) one type
- Q 45) Material Handling does not
- (a) Add value
 - (b) Save money
 - (c) Save time
 - (d) Improve working condition
- Q 46) Location flexibility is meant for
- (a) Fixation of location
 - (b) Identification of locations
 - (c) placing the materials into the location
 - (d) Capability of warehouse to change the numbers and locations as per the requirement
- Q 47) Identify the cost which is not related to warehouse
- (a) Labour cost
 - (b) Equipment cost
 - (c) Space cost
 - (d) Purchase cost
- Q 48) Points of sales (POS) is related to
- (a) Finished product warehouse
 - (b) Raw materials stores
 - (c) Packing stores
 - (d) Retail store
- Q 49) Reason for shrinkage in a retail store
- (a) Shop lifting
 - (b) theft by employees
 - (c) Incorrect materials inward
 - (d) All of these
- Q 50) What is the meaning of Put away in a warehouse?
- (a) To pack the material
 - (b) to count the material
 - (c) to pick the material
 - (d) To decide the location & place the material in the location
