Complaints & Grievances Management System

The Institute has constituted a committee for managing and resolving various issues, complaints and grievances from Students.

Following are the committee Members

- Mr. H K Sharma – National President & CBOS (Chairman of the Committee)
- Prof. (Dr.) C V Joshi – Professor, IIMM
- Mr. J S P Rao – Sr. Vice President
- Mr. B V Iyer – Former President
- Col. Gopal Purdhani

The committee members of complaints and Grievance redressal cell will meet every 3 months (physically/virtually) on the convenient date of the third month.

Aim: To make the committee aware about grievances of the student and resolve the issues at the earliest.

Objectives:
- To ensure a student friendly environment in the Institute.
- To solve the various education, examination and evaluation related grievances of the student.
- To ensure the qualitative as well as quantitative development of the institution through the complaints and grievance redressal cell.
- Matters related to internal marks and academic performance.
- Non issuances Mark Sheets and Certificate.
- Refund of original certificates
- Matters related to library books issues.
- Fees related Matters.
Grievances can be forwarded through Email at np@iimm.org with a CC to education@iimm.org or through Hard copy at the address given below:

Indian Institute of Materials Management  
NHQs, Plot no. 102 & 104, Sector 15  
Institutional Area, CBD Belapur  
Navi Mumbai – 400614  
Ph. 0222 7565592

Committee will sort out the various issues & grievances based on the nature and further for:

1. Academic Improvement  
2. Administrative Improvements  
3. Facilities Improvements

For Indian Institute of Materials Management

H K Sharma