

1218

TERM END EXAMINATION, Sept.-Oct., 2008

M. B. A. (M. M.) (Second Year)

OPERATION MANAGEMENT

Time : Three Hours

Maximum Marks : 70

Note : Attempt any five questions. All questions carry equal marks.

1. Production Management and Operations Management are one and the same thing. Explain.
2. What do you understand by Strategic Management ? Explain its nature, scope and importance.
3. What is meant by product design and process design ? Make a flowchart of product life cycle.
4. Explain the nature, objectives of a good layout. What are the factors influencing the layout ?
5. Explain the following :
 - (a) Work study
 - (b) Method study
 - (c) Work measurement

6. Write a complete note on "Shop floor Planning and control".
7. What is meant by "SQC" (Statistical quality control) ? Explain its nature, importance and organisation system.
8. "Material matters move." Explain.
9. What is inventory management ? Explain its importance and techniques.
10. Write a complete note on plant maintenance.