

# Final Test Paper 8 INDIAN INSTITUTE OF MATERIALS MANAGEMENT

## Operations Management

### GDDMM/PGDDMM 3 YEARS

Instructions:

1. Answer all 50 questions. Each question carries 2 marks Total : 100 Marks
2. Duration 1 Hour.

**\*Required**

1. Email \*

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2. Name \*

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3. Roll Number \*

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4. 1. Operation management is mostly applicable to

*Mark only one oval.*

- Service sector
- Manufacturing sector
- Transportation sector
- Distribution management

5. 2. The father of scientific management is

*Mark only one oval.*

- Frank Gilbreth
- Frederick W Taylor
- W Edwards Deming
- Walther Shewhart

6. 3. The origin of purchasing cycle is

*Mark only one oval.*

- Inventory Control Functions
- Procurement functions
- Indent
- Planning Functions

7. 4. Economic order quantity is the

*Mark only one oval.*

- Quantity for which the ordering cost is low
- Quantity for which the purchase order value is minimum
- Quantity at which the ordering cost equals inventory holding cost
- None of the above

8. 5. TPM stands for

*Mark only one oval.*

- Total Productive Management
- Total Production Management
- Total Project Management
- Total Purchase Management

9. 6. MLC stands for

*Mark only one oval.*

- Member of legislative Assembly
- Machine Loading Chart
- Machine Loading Cycle
- Manufacturing Life Cycle

10. 7. Henry Ford is known for his contribution to

*Mark only one oval.*

- Quality control
- Scientific management
- Assembly line operations
- Standardization of parts

11. 8. Which is not an element of management process

*Mark only one oval.*

- Planning
- Controlling
- Leading
- Pricing

12. 9. Fundamental purpose for the existence of an organization is described by its

*Mark only one oval.*

- Policies
- Mission
- Bylaws
- Procedures

13. 10. The impact of strategies on the basic character of a company is

*Mark only one oval.*

- Long range
- Short range
- Minimal
- Medium range

14. 11. A strategy is

*Mark only one oval.*

- A statement of purpose
- An action plan to achieve the mission
- A simulation model
- A plan for cost reduction

15. 12. Which came last in the development of manufacturing techniques

*Mark only one oval.*

- Lean production
- Mass production
- Parts
- Division of labor

16. 13. Which are the 5 Rights in purchase

*Mark only one oval.*

- Right Approach , Right address , Right delivery , right Quantity, Right Owner
- Right Owner, Right Price, Right Manufacturing , Right Behavior, Right concept
- Right Quality, Right Quantity, Right Price, Right Source, Right Time
- Right Approach , Right seller , Right delivery , right Quantity, Right Owner

17. 14 Quality check of materials on receipt at store is

*Mark only one oval.*

- Material Supplied as per Order Specification
- Materials which meets the end users requirement
- Goods as per ISO Standard
- Goods as per the indent

18. 15. Government departments and undertakings in India follow

*Mark only one oval.*

- Vendor rating
- Blanket orders
- Tender buying as per the prescribed financial rules
- No profit no loss rules

19. 16. Before taking 'make' or 'buy' decision the organizations assess

*Mark only one oval.*

- Manufacturing facilities available in plant
- Man power available in plant
- Availability of Raw materials
- Whether it is economical to buy the item from other party

20. 17. Whether it is economical to buy the item from other party

*Mark only one oval.*

- Public buying
- Schedule buying
- Cannibalization
- Firm bidding

21. 18. Single tenders are often invited for

*Mark only one oval.*

- Self life items
- Demand of paints
- Procurement of costly items
- Items of proprietary nature

22. 19. JIT is

*Mark only one oval.*

- Used in Procurement process
- for Manufacturing activities
- used for Inventory Management
- Marketing of Finished goods

23. 20. All incoming materials are insured against

*Mark only one oval.*

- Loss to Customer
- Loss of Sale
- Loss of Reputation
- Damage/loss of materials in transit

24. 21. Buying of materials in staggered lots is feasible through

*Mark only one oval.*

- Schedule buying
- Contract buying
- Public buying
- Right time of buying

25. 22. A difference between actual demand and forecast demand for that period is called

*Mark only one oval.*

- Forecast error
- Weighted average
- Decision process
- Mean square error

26. 23. All the decisions fall within the scope of operations management except

*Mark only one oval.*

- Design of products and processes
- Location of facilities
- Financial analysis
- Quality management

27. 24. Reverse auction is a process of

*Mark only one oval.*

- Planning
- Disposal of scrap items
- e-Procurement
- Return of unserviceable items

28. 25. Green purchasing is

*Mark only one oval.*

- Purchase of Green Color items
- Item Manufactured out of Green wood
- Purchase of Environment friendly items
- Purchase of right items

29. 26. Which discipline is not a production/operation function

*Mark only one oval.*

- Economics
- Quantitative analysis
- General management
- Service industries

30. 27. Subcontracting decision must be based on

*Mark only one oval.*

- Life cycle costing
- Works contract
- Replacement decisions
- Cost benefit analysis

31. 28. Fundamental purpose of organization's mission statement is to

*Mark only one oval.*

- Define operational structure of an organization
- Generate good public relations for the organization
- Define organization's purpose in the society
- Define functional area of an organization

32. 29. A contract must have

*Mark only one oval.*

- A consideration
- Legal obligation
- A consideration & legal obligation
- None of the above

33. 30. Security deposit is taken

*Mark only one oval.*

- Along with the tender
- At the time of awarding contract
- For A and B above
- For none of the above



34. 31. VMI stands for

*Mark only one oval.*

- Vendor Managed Inspection
- Very Much Important
- Vendor Managed Inventory
- Vendor Managed Indent

35. 32. MRP II stands for

*Mark only one oval.*

- Materials Requirement Planning
- Materials Receipt Planning
- Manufacturing Resource Planning
- Manufacturing and Research Planning

36. 33. VQR stands for

*Mark only one oval.*

- Variation in Quantity Received
- Vendor Quality Rating
- Variation in quality Rating
- Vendor Quality Requirement

37. 34. For winning arguments in negotiation

*Mark only one oval.*

- Raise voice
- Raise speed of arguments
- Stay silent
- Create fear

38. 35 The industrial revolution

*Mark only one oval.*

- Fostered the domination of manufacturing over the service organization
- Substituted manpower for machine power.
- Came through the efforts of F W Taylor
- Has continued application in the service industry

39. 36. During the mass production era of the operations

*Mark only one oval.*

- Standardization of production was possible.
- Intensive training was required
- High volume production was possible
- Work was largely based on multi-skilled artisans

40. 37. All contracts are agreements

*Mark only one oval.*

- Yes
- No'
- Yes if value is >Rs 50Lakhs
- Yes if value is >Rs 5Lakhs

41. 38. MRP deals with

*Mark only one oval.*

- BOM
- DRP
- Both MRP-II
- None of the above

42. 39. One of the best techniques of Qualitative forecasting methods is

*Mark only one oval.*

- Consensus forecasting
- Delphi method
- Historical analogy
- Market research

43. 40. The person who developed Economic order quantity model was

*Mark only one oval.*

- Ford Harris
- Walter Shewhart
- George Dantzig
- Henry Gantt

44. 41. Objectives of purchase is to get

*Mark only one oval.*

- Cheapest item
- Best item
- Best value for each rupee spent
- Items at the earliest

45. 42. During Negotiation we should not

*Mark only one oval.*

- Stick to our objectives
- Be soft with the people
- Reveal our weakness
- Respect others views

46. 43. Generally cost negotiations need

*Mark only one oval.*

- Less preparation than price negotiations
- Thorough knowledge of manufacturing process
- Price data
- None of the above

47. 44. Walter She whart developed

*Mark only one oval.*

- The economic order quantity model
- Statistical quality control techniques
- Human factors engineering field
- Linear programming models

48. 45. PERT is

*Mark only one oval.*

- Project Evaluation and Review Technique
- Program Evaluation and Review Technique
- Project Evaluation and Reward Technique
- Project Estimate and Review Technique

49. 46. CAD stands for

*Mark only one oval.*

- Computer and disc
- Communication Aid Device
- Computer Aided Design
- Computer Aided Device

50. 47. Kanban is a

*Mark only one oval.*

- Pull System
- Pull and Push system
- Push system
- Mechanical device

51. 48. Control chart is a tool for

*Mark only one oval.*

- Inspection note
- Quality control
- Production control
- Bill of materials

52. 49. Investment decision is taken based on

*Mark only one oval.*

- Payback period
- Expected return
- Justification
- Payback system

53. 50. Service sectors produce

*Mark only one oval.*

- Products and services
- Spare parts
- Products
- Services

