

**Exam Name** : GDMM Paper 8 Operations Management

**Total Questions** : 50

**Q.1** Operations management is also known as

**Marks: 2**

**Question ID:**  
5227101

No	Options Details	Select Option
1	Manufacturing Techniques	
2	Purchasing management	
3	Warehousing Management	
4	Production Management	

**Q.2** Which came last in the process of manufacturing

**Marks: 2**

**Question ID:**  
5227102

No	Options Details	Select Option
1	Lean production	
2	Division of labor	
3	Mass production	
4	Assembling	

**Q.3** Common characteristics of operations do not include

**Marks: 2**

**Question ID:**

5227103

No	Options Details	Select Option
1	fixed output capacity	
2	continuous improvement	
3	Customizing the product range for each segment in part.	
4	feedback from the pool of customers and potential customers	

**Q.4** The key international marketing principles are:

**Marks: 2**

**Question ID:**

5227104

No	Options Details	Select Option
1	value, focus and profit.	
2	value, focus and competitive advantage.	
3	value, competitive advantage and profit.	
4	customer service, profit and feedback.	

**Q.5** The achievement of high quality is most closely related to \_\_\_\_\_.

**Marks: 2**

**Question ID:**  
5227105

No	Options Details	Select Option
1	repetitive operations.	
2	design specifications	
3	service operations	
4	customer needs.	

**Q.6** The origin of purchasing cycle is

**Marks: 2**

**Question ID:**  
5227106

No	Options Details	Select Option
1	Inventory Control Functions	
2	Procurement functions	
3	Indent	
4	Planning Functions	

**Q.7** MLC stands for

**Marks: 2**

**Question ID:**  
5227107

No	Options Details	Select Option
1	Machine Loading Chart	
2	Member of legislative Assembly	
3	Machine Loading Cycle	
4	Manufacturing Life Cycle	

**Q.8** Henry Ford is known for his contribution to

**Marks: 2**

**Question ID:**  
5227108

No	Options Details	Select Option
1	Assembly line operations	
2	Standardization of parts	
3	Scientific management	
4	Quality control	

**Q.9** The father of quality is

**Marks: 2**

**Question ID:**  
5227109

No	Options Details	Select Option
1	Dr Deming	
2	Dr J M Juran	
3	Mr Crosby	
4	Mr Shewart	

**Q.10** A strategy is

**Marks: 2**

**Question ID:**  
5227110

No	Options Details	Select Option
1	Short term planning	
2	Tactical planning	
3	Long term planning	
4	Mid term planning	

**Q.11** Frederick W Taylor is called

**Marks: 2**

**Question ID:**  
5227111

No	Options Details	Select Option
1	The father of quality trilogy	
2	The father of scientific management	
3	The father of TQM	
4	The father of IT	

**Q.12** Quality of stores received is checked as per

**Marks: 2**

**Question ID:**  
5227112

No	Options Details	Select Option
1	Supply order specifications	
2	User requirement	
3	ISO requirement	
4	Indent	

**Q.13** Items of proprietary nature are purchased through

**Marks: 2**

**Question ID:**  
5227113

No	Options Details	Select Option
1	Limited tenders	
2	Single tender	
3	Opentenders	
4	None of the above	

**Q.14** JIT is used for controlling

**Marks: 2**

**Question ID:**  
5227114

No	Options Details	Select Option
1	Quality	
2	Inventory	
3	Demand	
4	Issues	

**Q.15** Forecast error is

**Marks: 2**

**Question ID:**  
5227115

No	Options Details	Select Option
1	A difference between actual demand and forecast demand	
2	Weighted average	
3	Mean square error	
4	Deman error	

**Q.16** For lowering the production cost

**Marks: 2**

**Question ID:**  
5227116

No	Options Details	Select Option
1	Product quality is lowered	
2	Products are outsourced	
3	Product supply is delayed	
4	Customer satisfaction is compromised	



**Q.17** Earnest money is taken

**Marks: 2**

**Question ID:**  
5227117

No	Options Details	Select Option
1	At the time of awarding contract	
2	Along with the tender	
3	For A and B above	
4	For none of the above	

**Q.18** MRP II stands for

**Marks: 2**

**Question ID:**  
5227118

No	Options Details	Select Option
1	Materials Requirement Planning	
2	Materials Receipt Planning	
3	Manufacturing Resource Planning	
4	Manufacturing and Research Planning	

**Q.19** Speed of arguments is raised during negotiations

**Marks: 2**

**Question ID:**  
5227119

No	Options Details	Select Option
1	to create fear	
2	To create win win situation	
3	To matntain coordial atmosphere	
4	For winning arguments	

**Q.20** Which dscipline is not a operation/production function

**Marks: 2**

**Question ID:**  
5227120

No	Options Details	Select Option
1	General management	
2	Quantitative analysis	
3	History	
4	Service industries	

**Q.21** Main purpose of an organisation in the society is defined in

**Marks: 2**

**Question ID:**  
5227121

No	Options Details	Select Option
1	Mission statement	
2	Vision statement	
3	Charter of duties	
4	Division of works	

**Q.22** Services such as chartering a bus are similar to

**Marks: 2**

**Question ID:**  
5227122

No	Options Details	Select Option
1	batch operations	
2	project operations	
3	job shop operations	
4	job shop operations	

**Q.23** Intensive training is required

**Marks: 2**

**Question ID:**

5227123

No	Options Details	Select Option
1	During mass production era of operations	
2	During standardisation of production	
3	Dring high volume production	
4	None of the above	

**Q.24** All contracts are agreements

**Marks: 2**

**Question ID:**

5227124

No	Options Details	Select Option
1	No	
2	Yes	
3	When value is more than 10 Lakhs	
4	When value is less than 10 Lakhs	

**Q.25** Delphi method is

**Marks: 2**

**Question ID:**  
5227125

No	Options Details	Select Option
1	A best quantitative method of forecasting	
2	A method of market research	
3	A best qualitative method of forecasting	
4	None of the above	

**Q.26** The objective of purchase is to get

**Marks: 2**

**Question ID:**  
5227126

No	Options Details	Select Option
1	Cheapest item	
2	Best value for each rupee spent	
3	Best item	
4	Items at the earliest	

**Q.27** During Negotiation we should not

**Marks: 2**

**Question ID:**  
5227127

No	Options Details	Select Option
1	Reveal our weakness	
2	Stick to our objectives	
3	Be soft with the people	
4	Respect others views	

**Q.28** PCDA cycle was developed by

**Marks: 2**

**Question ID:**  
5227128

No	Options Details	Select Option
1	Dr Juran	
2	Mr Crosby	
3	Dr F Deming	
4	Mr Shewart	

**Q.29** Kanban is a

**Marks: 2**

**Question ID:**

5227129

No	Options Details	Select Option
1	Pull System	
2	Pull and push system	
3	Mechanical device	
4	Push System	

**Q.30** Production sectors produce

**Marks: 2**

**Question ID:**

5227130

No	Options Details	Select Option
1	Services	
2	Products	
3	Both of the above	
4	None of the above	

**Q.31** Job shops are

**Marks: 2**

**Question ID:**  
5227131

No	Options Details	Select Option
1	Stocks for work in process inventory	
2	the same as batch.	
3	Service operators	
4	generally set up for repeat business.	

**Q.32** Operations do not include

**Marks: 2**

**Question ID:**  
5227132

No	Options Details	Select Option
1	fixed output capacity	
2	continuous improvement	
3	feedback from potential customers	
4	need for inputs	



**Q.33** The transformation of a set of inputs into outputs is a characteristics of

**Marks: 2**

**Question ID:**

5227133

No	Options Details	Select Option
1	universities.	
2	prisons	
3	automobile assembly plants	
4	all of the above	

**Q.34** Cause and effet analysis is a tool for

**Marks: 2**

**Question ID:**

5227134

No	Options Details	Select Option
1	Inspection note	
2	Quality control	
3	Production control	
4	Bill of materials	

**Q.35** Who is not associated with scientific management

**Marks: 2**

**Question ID:**

5227135

No	Options Details	Select Option
1	Frederick W. Taylor	
2	Henry L. Gantt	
3	Elton Mayo	
4	Henry R. Towne	

**Q.36** Lillian and Frank Gilbreth are responsible for principles of

**Marks: 2**

**Question ID:**

5227136

No	Options Details	Select Option
1	sociotechnical systems	
2	zero inventory	
3	motion study	
4	interchangeable parts	

**Q.37** Which is not an element of management process

**Marks: 2**

**Question ID:**  
5227137

No	Options Details	Select Option
1	Planning	
2	Controlling	
3	Leading	
4	Pricing	

**Q.38** Fundamental purpose of an organisation is described by its

**Marks: 2**

**Question ID:**  
5227138

No	Options Details	Select Option
1	Mission	
2	Bylaws	
3	Procedures	
4	Policies	

**Q.39** Following activities take place after formation of mission

**Marks: 2**

**Question ID:**

5227139

No	Options Details	Select Option
1	Back up missions	
2	Supporting missions	
3	Objectives are prioritised	
4	None of the above	

**Q.40** When operater works with 100% efficiency, the actual time will be

**Marks: 2**

**Question ID:**

5227140

No	Options Details	Select Option
1	Optimum time	
2	Normal tims	
3	Standard time	
4	Minimum time	

**Q.41** Which of the following is not associated with the work of Taylor

**Marks: 2**

**Question ID:**

5227141

No	Options Details	Select Option
1	A one-best way of doing things.	
2	Balance of payment	
3	The hierarchal needs of labor.	
4	The scientific method	

**Q.42** Quality implies

**Marks: 2**

**Question ID:**

5227142

No	Options Details	Select Option
1	Conformance to specifications	
2	Fulfillment of customer needs	
3	Fitness for use	
4	all of the above	

**Q.43** Fish-bone diagram is also known as

**Marks: 2**

**Question ID:**  
5227143

No	Options Details	Select Option
1	Histograms	
2	Cause and effect diagrams	
3	Scatter diagrams	
4	Check sheets	

**Q.44** Which of the following processes is used to produce petroleum products

**Marks: 2**

**Question ID:**  
5227144

No	Options Details	Select Option
1	Job Shop	
2	Batch	
3	Assembly Line	
4	Continuous Processing	

**Q.45** Which of the following does not fall under Economic Production Quantity

**Marks: 2**

**Question ID:**

5227145

No	Options Details	Select Option
1	Only two or more item are involved	
2	Annual demand is known	
3	Usage occurs Continually	
4	Usage rate is constant	

**Q.46** Samples are taken from potential customers for

**Marks: 2**

**Question ID:**

5227146

No	Options Details	Select Option
1	Consumer Surveys	
2	Executive Opinion	
3	Delphi Method	
4	all of the above	

**Q.47** Bar codes help in determining

**Marks: 2**

**Question ID:**  
5227147

No	Options Details	Select Option
1	Status of the inventory of an item in warehouse	
2	Price of the product	
3	The size and specifications of the product	
4	All of the above	

**Q.48** Inventory carrying cost is not influenced by

**Marks: 2**

**Question ID:**  
5227148

No	Options Details	Select Option
1	Order quantity	
2	Inventory holding cost	
3	Demand	
4	Overheads	



**Q.49** All the following are transformation processes except

**Marks: 2**

**Question ID:**  
5227149

No	Options Details	Select Option
1	Facilitating	
2	Cutting	
3	Packing	
4	Labeling	

**Q.50** One of the most common postponement technique is

**Marks: 2**

**Question ID:**  
5227150

No	Options Details	Select Option
1	Product differentiation	
2	Service differentiation	
3	Delayed differentiation	
4	None of the above	