

Exam Name : World Class Manufacturing

Total Questions : 50

Q.1 _____ simply started from Toyota Production System when its concept was pioneered in Japan at the Toyota Motor Company (Toyota).

Marks: 2

Question ID:
5217311

No	Options Details	Select Option
1	world class management	
2	supply chain management	
3	warehouse management	
4	logistics management	

Q.2 Generally, the organisation's _____ management seems ready to lead the company forward to a new world of manufacturing.

Marks: 2

Question ID:
5217312

No	Options Details	Select Option
1	middle	
2	lower	
3	top	
4	directors	

Q.3 _____ can be explained as a management philosophy that focusses on establishing high objectives, gathering data and evaluating results to reduce defects in products and services.

Marks: 2

Question ID:
5217313

No	Options Details	Select Option
1	SMED	
2	JIT	
3	Six sigma	
4	ZQC	

Q.4 During the industrial age, wealth creation was due to _____

Marks: 2

Question ID:
5217314

No	Options Details	Select Option
1	warehousing	
2	marketing	
3	sales	
4	manufacturing.	

Q.5 The process which eliminates restrictions at national boundaries, integrates and connects people, and trades at the global level is known as_____.

Marks: 2

Question ID:
5217315

No	Options Details	Select Option
1	globalization	
2	liberalization	
3	privatization	
4	none of these	

Q.6 The principal factor of production for industrial age organisations were _____ workers

Marks: 2

Question ID:
5217316

No	Options Details	Select Option
1	white-collar	
2	blue-collar	
3	red-collar	
4	black-collar	

Q.7 As per Ohno's perspective, WCM is practised to bridge the gap between manufacturing and _____

Marks: 2

Question ID:
5217317

No	Options Details	Select Option
1	consumer	
2	supplier	
3	market	
4	retailer	

Q.8 _____ concept was given mainly by Dr. Shingo along with Mr. Ohno.

Marks: 2

Question ID:
5217318

No	Options Details	Select Option
1	SMED	
2	JIT	
3	Six sigma	
4	ZQC	

Q.9 Pillar of _____ emphasises on the continual improvement of safety

Marks: 2

Question ID:
5217319

No	Options Details	Select Option
1	Safety and Health	
2	Cost Deployment	
3	Cost Deployment	
4	Autonomous Activities	

Q.10 The father of value-added engineering was _____, an engineer, who developed the value engineering concept at General Electric Company in the 1940s.

Marks: 2

Question ID:
5217320

No	Options Details	Select Option
1	Mr. Ohno	
2	Lawrence Delos Miles	
3	Dr. Shingo	
4	None of these	

Q.11

According to Hall (1987), manufacturing excellence can be achieved by introducing the _____ concept that is based on the principle that focusses on removing anything which does not add any kind of value or utility to the offered product or service.

Marks: 2

Question ID: 5217321

No	Options Details	Select Option
1	value added marketing	
2	value added distribution	
3	value-added manufacturing	
4	value added sales	

Q.12

_____ is a broad perspective that includes people participation, the atmosphere of problem-solving, the security of employees and their performance measurement.

Marks: 2

Question ID: 5217322

No	Options Details	Select Option
1	JIT Manufacturing	
2	JIT Manufacturing	
3	Six sigma	
4	Total People Involvement	

Q.13 The _____ perspective of an organisation is acknowledged for deriving the value chain idea of Porter.

Marks: 2

Question ID:
5217323

No	Options Details	Select Option
1	process	
2	product	
3	price	
4	promotion	

Q.14 _____ offers huge profits to organisations which focus on taking advantage of the net to deliver better value propositions to their customers.

Marks: 2

Question ID:
5217324

No	Options Details	Select Option
1	Business Intelligence	
2	E-business	
3	Groupware	
4	SCM	

Q.15 From the _____ perspective, the information system architecture is gradually transforming from a two-tier to a three-tier client-server

Marks: 2

Question ID:
5217325

No	Options Details	Select Option
1	product	
2	price	
3	technological	
4	process	

Q.16 _____ is a method that helps organisations to reduce wastage within their manufacturing systems and increase productivity.

Marks: 2

Question ID:
5217326

No	Options Details	Select Option
1	descrete manufavturing	
2	repetitive manufacturing	
3	batc process manufacturing	
4	Lean manufacturing	

Q.17 ____refers to the wastefulness and uselessness that restricts value-addition in 3M.

Marks: 2

Question ID:

5217327

No	Options Details	Select Option
1	Muda	
2	Mura	
3	Muri	
4	None of these	

Q.18 Kaizen is a _____ word which means change is good or continuous improvement.

Marks: 2

Question ID:

5217328

No	Options Details	Select Option
1	Chinese	
2	Japanese	
3	Korean	
4	English	

Q.19 Organisations working towards becoming _____ implement the best methods, such as six sigma and Kaizen, to stay ahead of their competitors in the field of manufacturing.

Marks: 2

Question ID:
5217329

No	Options Details	Select Option
1	domestic company	
2	global comoany	
3	WCM	
4	state company	

Q.20 _____ is a multi-criteria productivity management technique that is used to check the performance against the objectivated output.

Marks: 2

Question ID:
5217330

No	Options Details	Select Option
1	TOPP	
2	AMBITE	
3	PO-P	
4	None of these	

Q.21 The _____ in Geneva, Switzerland, has set quality standards for the organisations that are competing with WCM organisations

Marks: 2

Question ID:
5217331

No	Options Details	Select Option
1	ISO	
2	WTO	
3	WHO	
4	UNESCO	

Q.22 _____ allows a manufacturing organisation to differentiate itself from its competitors.

Marks: 2

Question ID:
5217332

No	Options Details	Select Option
1	Production	
2	Human resource	
3	Marketing	
4	Warehousing	

Q.23 _____ allows human resources within the organisation to take a direct and formal role in decisions that are related to their job issues

Marks: 2

Question ID:
5217333

No	Options Details	Select Option
1	Consultative participation	
2	Representative participation	
3	Job participation	
4	Downward communication	

Q.24 _____ is a method to study the work to eliminate operations that are not required

Marks: 2

Question ID:
5217334

No	Options Details	Select Option
1	Cross-functional teams	
2	Employee involvement	
3	Teamwork	
4	Method study	

Q.25 _____ defines competitiveness as the ability of a country to achieve sustained high rates of growth in GDP per capita.

Marks: 2

Question ID:
5217335

No	Options Details	Select Option
1	World Economic Forum	
2	organisation for Economic Co-operation and Development	
3	National Competitiveness Council	
4	NMCC	

Q.26 _____ implies the process of using computer-controlled machinery and automation systems in manufacturing products.

Marks: 2

Question ID:
5217336

No	Options Details	Select Option
1	Benchmarking	
2	Computer-Integrated Manufacturing	
3	Business Process Re-engineering	
4	Total Quality Management	

Q.27 _____philosophy that strives for continuously upgrading any selected area of the organisation.

Marks: 2

Question ID:
5217337

No	Options Details	Select Option
1	Activity-Based Costing	
2	Just in Time	
3	Kaizen Philosophy	
4	Total Quality Management	

Q.28 : IT infrastructure and manufacturing application must go with _____ so as to leverage adequately the IT infrastructure with manufacturing.

Marks: 2

Question ID:
5217338

No	Options Details	Select Option
1	Resource optimising	
2	Resource accounting	
3	Office automation	
4	automation	

Q.29 _____ infrastructure is an extension of the programmable infrastructure.

Marks: 2

Question ID:
5217339

No	Options Details	Select Option
1	Flexible	
2	Programmable	
3	Fixed	
4	none of these	

Q.30 _____ is a software designed for the organisations which are spread across the nation or the world and who run business in different locations.

Marks: 2

Question ID:
5217340

No	Options Details	Select Option
1	World-class manufacturing	
2	Groupware	
3	Computer-aided design	
4	Computer-aided engineering	

Q.31 When an organisation wants to set up its business in the foreign market, the involvement of the _____ and its policy will play a vital role in setting up the business.

Marks: 2

Question ID:
5217341

No	Options Details	Select Option
1	Organisational challenges	
2	International alliances	
3	foreign government	
4	Competition	

Q.32 _____ expansion protects organisations against economic cycles.

Marks: 2

Question ID:
5217342

No	Options Details	Select Option
1	Innovation	
2	Technology improves efficiency	
3	Mass customisation	
4	Global expansion	

Q.33 Whenever organisations find themselves swamped with difficulties, the only solution they look into for the same is _____.

Marks: 2

Question ID:
5217343

No	Options Details	Select Option
1	Information Technology	
2	business strategy	
3	strategical agility	
4	none of these	

Q.34 _____ is important for the countries to balance their supply and demand according to the limited supply of natural resources in the country and proper land management.

Marks: 2

Question ID:
5217344

No	Options Details	Select Option
1	Physical capital	
2	Natural resources	
3	Population	
4	Laws and regulations	

Q.35

The National Manufacturing Policy has been initiated by the Department of Industrial Policy and Promotion (DIPP) under the Ministry of _____

Marks: 2**Question ID:**

5217345

No	Options Details	Select Option
1	Corporate Affairs	
2	Finance	
3	Commerce and Industry	
4	External Affairs	

Q.36

_____ is a scheme that was launched for supporting the development of the micro-enterprise sector in the country.

Marks: 2**Question ID:**

5217346

No	Options Details	Select Option
1	MFI	
2	RRBs	
3	NBFC	
4	PMMY	

Q.37

Global competitors should also be assessed in terms of sales forces, distribution strategy, customer satisfaction and expectations, the competitor's cost structure, etc.

Marks: 2**Question ID:**

5217347

No	Options Details	Select Option
1	TRUE	
2	FALSE	

Q.38

The main aim of applying kaizen is to increase waste in business processes.

Marks: 2**Question ID:**

5217348

No	Options Details	Select Option
1	TRUE	
2	FALSE	

Q.39

In the information age, the wealthiest members of society are those who have the knowledge and the ability to apply that knowledge.

Marks: 2**Question ID:**

5217349

No	Options Details	Select Option
1	TRUE	
2	FALSE	

Q.40

The organisations of industrial age flourished because they worked with the strategy of offering standardised products and services carrying low cost.

Marks: 2**Question ID:**

5217350

No	Options Details	Select Option
1	TRUE	
2	FALSE	

Q.41 The first step in the measurement of productivity levels through the PO-P method

Marks: 2

Question ID:

5217351

No	Options Details	Select Option
1	Identifying sub-systems	
2	Determining the KPAs in each of the subsystems	
3	Determining the KPAs in each of the subsystems	
4	Determining the KPAs in each of the subsystems	

Q.42 _____ can be defined as the standard key performance measurement in supply chains which is used to evaluate the fulfillment of customer demands, i.e., delivery of product on the due date.

Marks: 2

Question ID:

5217353

No	Options Details	Select Option
1	Delivery performance	
2	WCM	
3	KPIs	
4	TOPP System	

Q.43 : A tool for creating measures and improving the operations of the enterprise

Marks: 2

Question ID:

5217354

No	Options Details	Select Option
1	AMBITE System	
2	TOPP System	
3	PO-P System	
4	Balanced Scorecard	

Q.44 A method of measuring the level of productivity

Marks: 2

Question ID:

5217355

No	Options Details	Select Option
1	AMBITE System	
2	TOPP System	
3	PO-P System	
4	none of these	

Q.45 The first and foremost responsibility of the HR department is to maintain a _____ within the organisation as it encourages good performance from the workforce.

Marks: 2

Question ID:

5217356

No	Options Details	Select Option
1	Acquisition and preparation of the right human resource	
2	Management of the human resource environment	
3	Performance assessment and development of human resources	
4	Compensation management of human resources	

Q.46 refers to transferring information through newsletters and team briefings, and financial participation forms like profit-sharing and employee-ownership schemes.

Marks: 2

Question ID:

5217357

No	Options Details	Select Option
1	Representative participation	
2	Consultative participation	
3	Downward communication	
4	Job participation	

Q.47 _____ teams provide a single solution for solving the problem by analysing it from each member's perspective

Marks: 2

Question ID:
5217358

No	Options Details	Select Option
1	Teamwork	
2	Employee morale	
3	Employee involvement	
4	Cross-functional teams	

Q.48 _____ is a mix of methods, i.e., method study, time study and motion study.

Marks: 2

Question ID:
5217359

No	Options Details	Select Option
1	Teamwork	
2	Employee morale	
3	Employee involvement	
4	Work study	

Q.49

The way employees feel about their work, managers, supervisors, colleagues and describes their outlook, satisfaction, and confidence

Marks: 2**Question ID:**

5217360

No	Options Details	Select Option
1	Teamwork	
2	Employee morale	
3	Employee involvement	
4	Cross-functional teams	

Q.50

Economic liberalization implies a conceptual shift in the role of the state (or government) from that of 'governing the market' to 'enabling the market'.

Marks: 2**Question ID:**

5237442

No	Options Details	Select Option
1	TRUE	
2	FALSE	