

Exam Name : Business Process Re-Engineering & ERP

Total Questions : 50

Q.1 Which indication determines that the Re-Engineering process is not required for organization _____

Marks: 2

Question ID:
5221691

No	Options Details	Select Option
1	Increase of market Share.	
2	New Regulations in market.	
3	New Technology in market.	
4	Shorter product life cycle.	

Q.2 Goal of Business Process Re-Engineering is _____

Marks: 2

Question ID:
5221692

No	Options Details	Select Option
1	Improve Added value and productivity.	
2	Improve Quality	
3	Cost Increase	
4	Improve Complexity.	

Q.3 Which is not an element of Business Process Re-Engineering?

Marks: 2

Question ID:
5221693

No	Options Details	Select Option
1	Strategies	
2	Technology	
3	Process	
4	Customer	

Q.4

Marks: 2

Question ID:
5221694

Correct Sequence of PADM framework is:-

- A. Business Strategy->Process Definition->Process Evolution->Baseline Process Capture
- B. Business Strategy->Baseline Process Capture->Process->Definition->Process Evolution
- C. Process Definition->Business Strategy->Baseline Process Capture
- D. Process Evolution->Business Strategy->Process Definition->Baseline Process Capture.

No	Options Details	Select Option
1	A	
2	B	
3	C	
4	D	

Q.5 Which term refers to business processes that are not executed by a single group or function?

Marks: 2

Question ID:
5221695

No	Options Details	Select Option
1	Cross - Functionality	
2	Functional Structure	
3	Enterprise Systems	
4	Organizational Structure	

Q.6 Which system supports business processes end to end-

Marks: 2

Question ID:
5221696

No	Options Details	Select Option
1	Management System	
2	Document Systems	
3	Enterprise Systems	
4	Functional Systems	

Q.7 Which is not a part of Effective Process Management-

Marks: 2

Question ID:
5221697

No	Options Details	Select Option
1	Process Sponsor	
2	Process Owner	
3	Process Manager	
4	Process Controller	

Q.8 Which one is not part of Lewin's (1952) three step approach to change?

Marks: 2

Question ID:
5221698

No	Options Details	Select Option
1	Changing Behavior	
2	Initiating Change	
3	Freezing	
4	Unfreezing	

Q.9 What is the term for incremental changes to process in an organization using Information Technology?

Marks: 2

Question ID:
5221699

No	Options Details	Select Option
1	Business Process Improvement	
2	Business Process Reengineering	
3	Business Change	
4	Business Process Advance	

Q.10 What is the first step in a "STAGE GATE" process?

Marks: 2

Question ID:
5221700

No	Options Details	Select Option
1	Develop Product	
2	Demonstrate a Plan	
3	Initiate Learning	
4	Generate ideas and Concepts	

Q.11 Which is not an implementation activity for an Information System?

Marks: 2

Question ID:

5221701

No	Options Details	Select Option
1	IS marketing plan	
2	System Documentation	
3	Software Development	
4	User training and Development	

Q.12 Business Process Re-Engineering is also known as

Marks: 2

Question ID:

5221702

No	Options Details	Select Option
1	Business Process Change Management	
2	Business redevelopment	
3	Business design	
4	Business improvement	

Q.13 Seven step INSPIRE framework for BPR is develop by

Marks: 2

Question ID:

5221703

No	Options Details	Select Option
1	Guha	
2	Bhudeb Chakravarti	
3	Crystler	
4	Nolan	

Q.14 Which of the following describes an ERP system?

Marks: 2

Question ID:

5221704

No	Options Details	Select Option
1	ERP systems provide a foundation for collaboration between departments	
2	ERP systems enable people in different business areas to communicate	
3	ERP systems have been widely adopted in large organizations to store critical knowledge used to make the decisions that drive the organization's performance	
4	All of the above	

Q.15 The _____ should plan well and execute perfectly the implementation of ERP

Marks: 2

Question ID:
5221705

No	Options Details	Select Option
1	Organization	
2	System Developers	
3	Vendors	
4	Top Management	

Q.16 Which is one of the most critical steps in the ERP implementation

Marks: 2

Question ID:
5221706

No	Options Details	Select Option
1	Creation of Organization Model	
2	Creation of Integrated Data Model	
3	Creation of Business Model	
4	Creation of Data Model	

Q.17 What is the heart of any ERP system

Marks: 2

Question ID:
5221707

No	Options Details	Select Option
1	Information	
2	Employee	
3	Customer	
4	Database	

Q.18 _____ is the most common operating system for running CRM Software

Marks: 2

Question ID:
5221708

No	Options Details	Select Option
1	UNIX	
2	Windows NT	
3	Windows Vista	
4	Windows XP	

Q.19 The _____ and _____ manage the supplier relation, monitor the vendor activities and Manage the supplier quality in an organization.

Marks: 2

Question ID:
5221709

No	Options Details	Select Option
1	Supplier Management, Customizations Process	
2	Supplier Maintenance, Control Process	
3	Supplier Management, Control Process	
4	Supplier Maintenance, Customizations Process	

Q.20 Four major area can be identified as being subjected to change in BPR are as follows:

Marks: 2

Question ID:
5221710

No	Options Details	Select Option
1	Organization, Technology, Strategy, and People	
2	Organization, Infrastructure, resources, People	
3	Technology, Finance, Machines, People	
4	Strategy, Technology, Methods, Organization	

Q.21 Which of the following is not an example of a Business Process?

Marks: 2

Question ID:

5221711

No	Options Details	Select Option
1	Designing a new Product	
2	Hiring an employee	
3	Purchasing Service	
4	Testing Software	

Q.22 Wetherbe's Architectural Model is based on _____

Marks: 2

Question ID:

5221712

No	Options Details	Select Option
1	Problem Solving	
2	New Development	
3	Distribution of Organizational Process	

Q.23 Process improvement sequence of Implementing of Information Technology in BPR is

Marks: 2

Question ID:

5221713

No	Options Details	Select Option
1	Modeling, Simplification, Standardization, Understanding	
2	Understanding, Modeling, Simplification, Standardization	
3	Simplification, Understanding, Modeling, Standardization	
4	Understanding, Standardization, Modeling, Simplification	

Q.24 To understand the “Environmental” in which a business operates is _____

Marks: 2

Question ID:

5221714

No	Options Details	Select Option
1	Five Force Analysis	
2	PEST Analysis	
3	Directional Policy Matrix	
4	Competitor Analysis	

Q.25

Staircase model is develop by _____

Marks: 2

Question ID:
5221715

No	Options Details	Select Option
1	Fathali M. Moghaddam	
2	Thomas H. Davenport	
3	Mark H Novel	

Q.26

Business Risk is

Marks: 2

Question ID:
5221716

No	Options Details	Select Option
1	Arises due to the default in meeting the financial obligations as and when due for payment	
2	Arises due to changes in demand and supply, expectations of the investors, information flow, investors risk perception etc	
3	Determined by how the business invests its funds	
4	Defined as exposure to a loss in offshore landing, caused by events in a particular country	

Q.27 'Risk Mapping'

Marks: 2

Question ID:

5221717

No	Options Details	Select Option
1	is a procedure to identify threats and vulnerabilities	
2	Denotes acceptance of the loss or benefit arising out of a risk when it takes place	
3	is one of the popular methods of measuring financial risks	
4	Promotes awareness of significant risks through priority ranking, facilitating the efficient planning of resources	

Q.28 Which is not a process approach in ISO 9001: 2000

Marks: 2

Question ID:

5221718

No	Options Details	Select Option
1	Quality management Process	
2	Resource Management Process	
3	Product Purchasing Process	
4	Product Re-Development Process	

Q.29 DMAIC stand for _____

Marks: 2

Question ID:

5221719

No	Options Details	Select Option
1	Develop Measure Analyze Improve and Control	
2	Define Measure Analyze Improve and Control	
3	Define Measure Analyze Implementation and Control	
4	Define Measure Analyze Improvement Certificate	

Q.30 DPMO stand for _____

Marks: 2

Question ID:

5221720

No	Options Details	Select Option
1	Defect per meter opportunities	
2	Defect per million opportunities	
3	Defect per minute opportunities	
4	Team Structure	

Q.31 What represent a new approach to middleware by packaging together commonly used functionality, such as providing prebuilt link to popular enterprise application, which reduces the time necessary to develop solution that integrate application from multiple vendors

Marks: 2

Question ID:
5221721

No	Options Details	Select Option
1	Enterprise Application integration middleware	
2	Middleware	
3	E-business infrastructure	
4	Automated Business Process	

Q.32 Which one of following option doesn't belong to ERP technologies?

Marks: 2

Question ID:
5221722

No	Options Details	Select Option
1	Data warehouse	
2	Business Process reengineering	
3	Business Process reengineering	
4	Manufacturing Resource Planning	

Q.33 What do you mean by the Big Ben

Marks: 2

Question ID:

5221723

No	Options Details	Select Option
1	Technical all modules install at once only	
2	ERP all modules install at once	
3	Functional all modules install at once only	
4	Application all modules install at one only	

Q.34 How Supply Chain Management help to SAP user?

Marks: 2

Question ID:

5221724

No	Options Details	Select Option
1	Helps companies with the process of resourcing its manufacturing & service processes	
2	Enable companies to procure from supplier	
3	Helps manufacturers with product-related information	
4	Helps companies acquire & retain customers, gain marketing & customer insight	

Q.35 What offer supplier Relationship Management?

Marks: 2

Question ID:

5221725

No	Options Details	Select Option
1	Helps manufacturing with product-related information	
2	Enables companies to procure from supplier	
3	Helps companies with the process of resourcing its manufacturing & service Processes	
4	Helps companies acquire & retain Customers, gain marketing & customer insight	

Q.36 In _____, entire organization is considered as a system and the departments are its subsystem

Marks: 2

Question ID:

5221726

No	Options Details	Select Option
1	business way	
2	general	
3	enterprise way	
4	planning	

Q.37 In the case of make-to-order items, the ERP systems save time by integrating with _____ systems

Marks: 2

Question ID:
5221727

No	Options Details	Select Option
1	Engineering change control	
2	Engineering change order	
3	CAD and CAM	
4	CAD	

Q.38 _____ is the first phase of BPR

Marks: 2

Question ID:
5221728

No	Options Details	Select Option
1	Begin Organizational Change	
2	Identifying BPR opportunities	
3	Reengineering the process	
4	Blueprint the new Business system	

Q.39 The first stage in business strategy is _____.

Marks: 2

Question ID:
5221729

No	Options Details	Select Option
1	Planning	
2	Develop Blueprint	
3	Marketing	
4	Assessment	

Q.40 The OLAP concept has _____ rules

Marks: 2

Question ID:
5221730

No	Options Details	Select Option
1	12	
2	10	
3	5	
4	50	

Q.41 Expand DRP

Marks: 2

Question ID:

5221731

No	Options Details	Select Option
1	Data reprocessing	
2	Descriptive requirement planning	
3	Distribution requirement planning	
4	Data requirement planning	

Q.42 The three fundamental characteristics of information are _____

Marks: 2

Question ID:

5221732

No	Options Details	Select Option
1	Accuracy, Relevancy and Timeliness	
2	Quality, Quantity and Process	
3	Accuracy, Quality and Relevance	
4	Quality, Accuracy and Timeliness	

Q.43

Marks: 2

Normally the ERP package needs _____ of company's functional requirements.

Question ID:
5221733

- A. 50%
- B. 60%
- C. 80%
- D. 100%

No	Options Details	Select Option
1	A	
2	B	
3	C	
4	D	

Q.44 Normally the ERP package needs _____ of company's functional requirements.

Marks: 2

Question ID:
5221734

No	Options Details	Select Option
1	Understanding the Problem	
2	Define Solution	
3	Getting down to work	
4	Going Live	

Q.45 _____ function helps in hiring the right people with the right skills

Marks: 2

Question ID:
5221735

No	Options Details	Select Option
1	Recruitment management	
2	Personnel administration	
3	Personnel management	
4	Organizational management	

Q.46 Users with heavy data analysis needs should include the cost of _____ in the ERP budget

Marks: 2

Question ID:
5221736

No	Options Details	Select Option
1	Software	
2	analysis tool	
3	data warehouse	
4	Hardware	

Q.47 In ERP, _____ supports lead generation and direct mailing campaign

Marks: 2

Question ID:
5221737

No	Options Details	Select Option
1	manufacturing module	
2	financial module	
3	purchasing module	
4	marketing module	

Q.48 ROI stands for _____

Marks: 2

Question ID:
5221738

No	Options Details	Select Option
1	Return on investment	
2	Repeatable operational Information	
3	Regular official information	
4	None of the above	

Q.49 ERP use software application to _____ the processes of an organization.

Marks: 2

Question ID:
5221739

No	Options Details	Select Option
1	Automate	
2	Speed	
3	Growth	
4	None of the above.	

Q.50 Which system is used to support decision makers?

Marks: 2

Question ID:
5221740

No	Options Details	Select Option
1	MRP	
2	DSS	
3	KDD	
4	SCM	