

भारतीय सामग्री प्रबंधन संस्थान Indian Institute of Materials Management



LALIT RAJ MEENA
(NATIONAL PRESIDENT)



IIMM/CGMC/2024-25
Date: 1st January 2024

Complaints & Grievance Management Committee (Jan. 2024 – Dec. 25)

The Institute has constituted a Complaints & Grievance Management Committee (CGMC) for the duration **Jan 2024 - Dec 25** so as to manage and resolve the various issues pertaining to academic activities, student's complaints & grievances.

Following are the committee Members:

- 1. Mr. Lalit Raj Meena (National President & Chairman BOS) – Chairperson**
- 2. Mr. P M Bidappa, Sr. Vice President – Member**
- 3. Mr. B V Iyer, Former President – Member**
- 4. Mr. M Janardhanan – Member**
- 5. Dr. C V Joshi - Member**

The committee Members of Complaints and Grievance Redressal cell will meet quarterly (physically/virtually) on the convenient and mutually agreed date.

Aim: To discuss and resolve the issues pertaining to academic activities and complaints & grievances of the students at the earliest.

Objectives

- To ensure student friendly environment in the institute.
- To solve the various education, examination and evaluation related grievances of the student.
- To ensure the qualitative as well as quantitative development of the institute by resolving the complaints & grievances of the students.
- Matters related to internal marks and academic performance.
- Matters related to non-issuance of mark sheets and certificates
- Matters related to library.
- Ensure timely delivery of study material to students
- Fee related matters



NATIONAL HEADQUARTER

INDIAN INSTITUTE OF MATERIALS MANAGEMENT

Plot Nos. 102 & 104, Sector - 15, Institutional Area, CBD Belapur, Navi Mumbai - 400614.
Mobile : +91 97312 45655 / 78777 45655 • E-mail : meenalalitraj1@gmail.com

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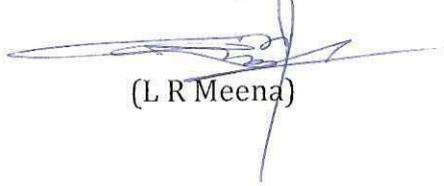
Students can forward their grievances to np@iimm.org with a cc to education@iimm.org or through hard copy at the address given below

Indian Institute of Materials Management
NHQs, Plot no. 102 & 104, Sector 15
Institutional Area, CBD Belapur
Navi Mumbai – 400614
Ph. 0222 756 5592

Committee will sort out the issues and grievances based on the nature and further for

1. Academic Improvement
2. Administrative Improvements
3. Facilities Improvement

With Regards



(L R Meena)



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