Complaints & Grievance Management Committee
(Jan. 2024 – Dec. 25)

The Institute has constituted a Complaints & Grievance Management Committee (CGMC) for the duration Jan 2024 - Dec 25 so as to manage and resolve the various issues pertaining to academic activities, student's complaints & grievances.

Following are the committee Members:

1. Mr. Lalit Raj Meena (National President & Chairman BOS) – Chairperson
2. Mr. P M Bidappa, Sr. Vice President – Member
3. Mr. B V Iyer, Former President – Member
4. Mr. M Janardhanan – Member
5. Dr. C V Joshi - Member

The committee Members of Complaints and Grievance Redressal cell will meet quarterly (physically/virtually) on the convenient and mutually agreed date.

Aim: To discuss and resolve the issues pertaining to academic activities and complaints & grievances of the students at the earliest.

Objectives
- To ensure student friendly environment in the institute.
- To solve the various education, examination and evaluation related grievances of the student.
- To ensure the qualitative as well as quantitative development of the institute by resolving the complaints & grievances of the students.
- Matters related to internal marks and academic performance.
- Matters related to non-issuance of mark sheets and certificates
- Matters related to library.
- Ensure timely delivery of study material to students
- Fee related matters
Students can forward their grievances to np@iimm.org with a cc to education@iimm.org or through hard copy at the address given below

Indian Institute of Materials Management  
NHQs, Plot no. 102 & 104, Sector 15  
Institutional Area, CBD Belapur  
Navi Mumbai - 400614  
Ph. 0222 756 5592

Committee will sort out the issues and grievances based on the nature and further for  
1. Academic Improvement  
2. Administrative Improvements  
3. Facilities Improvement

With Regards

(L. R Meena)